

Dartmouth Student Group Health Plan (DSGHP) as part of Dartmouth College, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, religion, national origin, age, disability, gender, gender identity or expression, and sexual orientation. DSGHP does not exclude people or treat them differently because of race, color, religion, national origin, age, disability, gender, gender identity or expression, and sexual orientation. DSGHP:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Diana Kiefer, Manager of Dartmouth Student Group Health Plan, Telephone: 603-646-3800, Email: Diana.Kiefer@Dartmouth.Edu.

If you believe that DSGHP has failed to provide these services or discrimination in another way on the basis of race, color, religion, national origin, age, disability, gender, gender identity or expression, or sexual orientation, you can file a grievance with: Diana Kiefer, Manager of Dartmouth Student Group Health Plan, Telephone: 603-646-3800, Email: Diana.Kiefer@Dartmouth.Edu. You can file a grievance by mail or email. If you need help filing a grievance, Diana Kiefer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH
Building Washington,
D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.